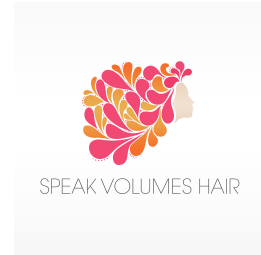


Speak Volumes

Hair extensions aftercare and FAQ information



Speak Volumes quality guarantee

When investing in hair extensions with Speak Volumes you get a comprehensive 7 week check up. This check up is free and is valid during the first 7 weeks from the application date only. This guarantee can be taken up every time you have extensions done with Speak Volumes. You should arrive for your appointment with your hair freshly washed but without any conditioner. This guarantee involves the re-fitting of the extensions that might have fallen out, therefore it is essential you keep the hair that falls out, as new hair application will be subject to a fee.

What kind of hair does Speak Volumes offer?

Speak Volumes offers a variety of hair grades and textures (Basic, European, Russian and Brazilian curly). All hair used is natural, cuticle correct (REMY) double-drawn meaning short hair has been brushed out of it, ensuring full body top to bottom, no wispy ends! Also, I use hair that is not silicone coated. Silicone coating is used in most lower grade hair extensions. It makes hair appear shiny and silky at first, but quickly wears off revealing a lower quality dry, matte hair that's tangly and difficult to manage.

The benefits of using non-silicone coated hair are:

- less weight applied to natural hair without compromising the volume
- fuller body and movement
- it's suitable for colouring
- the hair is better quality, feeling more moist and lasting 3 -18 months depending on aftercare (all hair extensions still require 3 months maintenance appointments to ensure the safety of natural hair)

How safe are Speak Volumes hair extensions?

The extensions provided by Speak Volumes are extremely safe. Speak Volumes only offers services that are believed to be the safest available on the market. I only use the highest quality materials that have been tested to be both safe and durable. Most hair extensions technicians offer ready pre-bonded hair with adhesive already applied on the tip, then melt it with a heat tool directly on your hair, and shape it. The important difference between Speak Volumes Extensions and those available on the market is the fact that I never use the heat directly on your hair in order to bond extensions in.

It is normal to lose some extensions during their average three month life span. This is more likely to happen when you are washing or brushing your hair. I recommend that all clients take advantage of the test extension service during the consultation. Whilst it is not compulsory, it does provide both parties with an indication of the stability of your hair.

Which method of extending hair is best for my natural hair?

Both methods are the safest available in terms of damage to your natural hair. The choice of method is very much a matter of preference. Keratin bonding is more flexible and gentler on the hair, therefore it is strongly recommended for finer hair. As much as both kinds of extensions are applied in a way that makes them invisible to the naked eye, as they grow out, you might find it easier to hide keratin bonding as unlike micro-rings which are metal-made, keratin will become see through and virtually invisible in the hair. Micro-rings however allow re-use of up to 100% of the hair and are more of a mechanical method, meaning they do not involve the use of bonding agent on your natural hair, as the ring is simply tightened, and then opened up during the removal.

What are Medi Bonds?

Speak Volumes offers specialised Medi Bonds recommended especially for clients with more damaged, vulnerable hair and those with thinning hair problems. Medi Bonds are individual keratin connections that are smaller in weight and size than the standard extensions and use even larger, more secure sections of natural hair to provide better support and minimise the pressure on the scalp. If Medi Bonds are something you are specifically interested in, please tell me. I always provide honest professional advice, therefore I will also let you know if I believe Medi Bonds are what you should opt for. There is no extra charge for Speak Volumes Medi Bonds service. The price depends on the amount, length and quality of hair extensions chosen only, regardless of the application method used.

Are keratin-bonded extensions glue?

Keratin bonded extensions are 'bonded' to your own hair in a non-mechanical method, which is commonly called as glueing. Not all 'glue' methods are equal. Keratin is a protein that protects cells from damage or stress that has potential to kill the cell. It is therefore a vital structural ingredient of the outer layer of human skin and hair, making keratin based bonding hair-friendly.

Can I reuse my hair extensions?

Yes! If you are using extensions to lengthen your hair, then you can re-use up to 70% of the hair from the original set with keratin method and up to 100% with the micro-rings. You can reuse the hair for as long as you are happy with its quality. Hair condition can be much improved with the use of the right products.

The cost of re-applying previously used extensions is half of the original price. I will ALWAYS try to save as much hair as possible if you decide to re-use your extensions. You can also add some new hair in to complete your look to your satisfaction, which will still save you money. We will discuss the best course of action and costs prior to the service.

How long should my extensions last?

You are recommended to maintain your extensions every 3 months (people with finer/weaker hair might be advised to do this every 2-2,5 months). No type of hair extensions should ever stay in for longer than 3 months if you want to ensure the health of your natural hair, which will grow and shed as usual. It is essential that during maintenance service all extensions get removed and placed on fresh sections, ensuring that the support from natural hair is strong and extensions can be worn safely.

Hair used for extensions can last anywhere between 3-18 months depending on the aftercare.

Do I need to have breaks from wearing my extensions between the sets?

No, you don't have to have breaks. If you maintain your extensions at recommended intervals and look after it following the advise given by your technician and in the Aftercare Guide, you can wear extensions for years without visible damage. I will always keep an eye on the state of your natural hair and inform you of any changes. My extensions are always done to the highest standard and with exceptional care for your hair.

If there is ever anything that concerns you, please do not hesitate to give me a call on 07508320744 and if necessary, we can arrange an appointment to make sure everything is well so you can enjoy your new hair with absolute peace of mind.

Removal of your hair extensions

Your extensions need to be removed at least every 3 months to ensure safety of your natural hair. Speak Volumes strongly recommends you get your removal done by a trained professional, as bad removal can

cause as much damage as badly applied set of extensions. The average removal time for hair extensions applied by Speak Volumes and maintained every 3 months is 1,5-2 hrs.

Speak Volumes keratin-bonded extensions are removed with the help of special professional hair extensions remover that is gently sprayed onto bonds allowing them to be crushed and carefully combed out. If you want to re-use the hair, it then needs to be cleaned and the time taken to do this is added to your removal time and charged appropriately.

Micro-rings are removed simply by opening up the ring from flat back to round shape allowing me to slip the extension out of it and gently comb out the natural shedding and expected tangles by the root. Every other time your hair will need to be re-bonded and therefore you should expect to lose about an inch of length off your extensions. The time it takes to re-bond the hair and prepare it for re-application will be added to your removal and charged appropriately.

Speak Volumes also offers professional removal services of extensions done by other technicians. Get in touch if you have any questions 07508320744.

Washing and styling my hair extensions

All hair offered by Speak Volumes is 100% high quality human hair, therefore you can style it and do everything with it just like with your own hair. All Speak Volumes hair can be straightened, curled, blow dried and coloured.

The extensions need to be brushed regularly all the way from the root to tip with a soft bristle brush without the beads on the ends (it can be bought on your appointment). When wet, start detangling your hair from the bottom holding the hair around the bonds to minimise pulling on natural hair. Gradually move up until all hair is detangled. Try not to pull on the hair too hard when it's wet, as it can cause it to over-stretch and snap.

Depending on how much oil your scalp naturally produces, you are recommended to wash your hair extensions with a purifying shampoo (Speak Volumes recommends L'Oreal Pure Resource) about every other day making sure you have removed natural oils from the scalp. You will be advised on the type of shampoo most suitable for you on your appointment. You can leave your hair to dry naturally to get that lovely natural wave, just make sure to dry the roots around the bonds.

Oils are an extremely effective remover of all kinds of extensions (nails, eyelashes, etc.) and can affect your bonds, therefore when you are on holidays, dry shampoo will be your best friend. You will still need

to wash your hair when it becomes oily at the root, but dry shampoo will help you keep your extensions safe while your head sweats, so don't be scared to really put it on these bonds! You should also condition your extensions from mid-lengths down, staying well away from the bonds. Use heat protector when heat styling. It will help the hair last better and stay shiny.

In case of any questions or concerns, please contact me anytime on 0044 7508320744

Enjoy your new beautiful hair!

Paula xxx